

Omni Institute Report

Colorado Opioid Region 4 Treatment and Recovery RFP Quarterly Evaluation Report Quarter 3 (April 1 – June 30, 2025)

Colorado ROOTS



Background

In its second round of funding, the Colorado Region 4 Opioid Council awarded the Colorado Rural Opioid & Addiction Treatment System (ROOTS) with funds to improve access to treatment and recovery services in the region through care coordination, educational programming, and technical assistance. The ROOTS network currently comprises over ten Eastern Plains hospitals or health systems as well as numerous addiction treatment specialists and peer support organizations. Through their efforts, providers and individuals with OUD and other SUDs alike are more easily able to access education on comprehensive addiction care and connections to services.

As the contracted evaluator, Omni worked with ROOTS to develop a comprehensive set of indicators to showcase the impact of their programming on care coordination and education within Region 4. This evaluation report provides a detailed account of the grantees' activities during the third quarter of the grant period (April 1, 2025 – June 30, 2025).

Year 1 Quarter 3 Grant Accomplishments

**Nurses
Lunch and
Learn**
planned to run
June - August

**ROOTS
Reports**
data dashboards
launched with
county-level data

**LMS
Upgrade**
launched in April

**Gap
Analysis**
completed at
Haxtun Hospital

9/10
Region 4 Counties
were directly served

1
Contract
negotiation: New
Vision at
CommonSpirit St.
Elizabeth

12
Hospitals became
involved in new
initiatives

11
Partners became
involved in new
initiatives



Services Provided

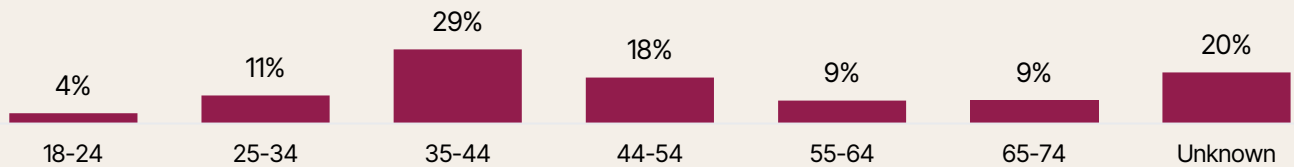
Care Coordination

ROOTS provides care coordination for referred patients with OUD/SUD to see clinicians who are able to provide appropriate care. Care coordination is provided for each of the four American Society of Addiction Medicine (ASAM) levels of care (Outpatient Care, Intensive Outpatient Program [IOP/HIOP], Residential, and Inpatient) and peer recovery. Hospitals and clinics can refer patients through an online form, available at www.coloradoroots.us or by calling 719-96-ROOTS.

There were **27 Incoming Referrals** and **18 Outgoing Referrals** in Quarter 3

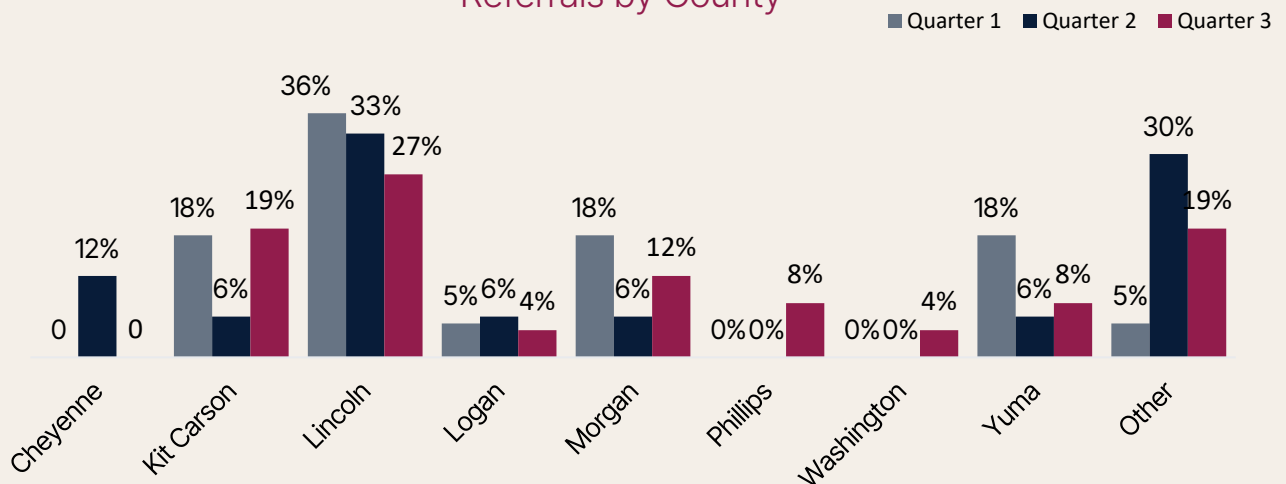
Referrals by Provider: [Lincoln Health \(7\)](#) | [Porchlight Health \(9\)](#) | HardBeauty (1) | Milestone Community Wellness (2) Peer Support (7)

Referrals by Age



Note: Totals may not add to 100% due to rounding

Referrals by County



Education and Outreach

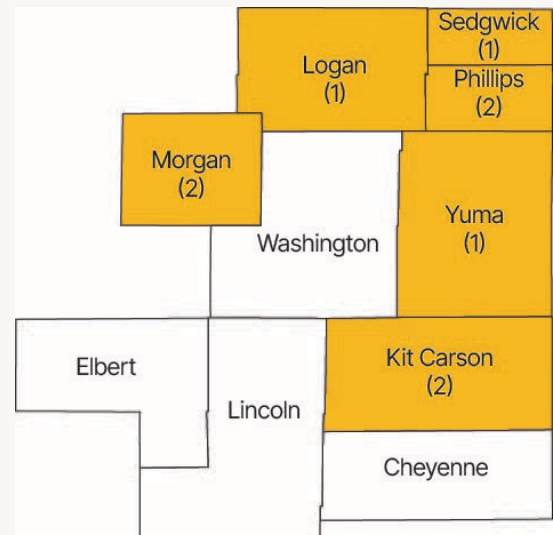
ROOTS hosts educational and outreach events for SUD providers in Region 4. They host and attend rural leadership and implementation meetings to communicate with each facility and build relationships between partners. Outreach is done with individual providers and the Eastern Plains Healthcare Consortium (EPHC), which comprises partner hospitals from across Region 4.

7 Facilities received outreach	9 Interactions between ROOTS and Providers	63 Providers connected for greater service collaboration
26 Providers received the newsletter	6 Virtual Trainings held	3 Continuing Medical Education trainings held

Technical Assistance

The ROOTS warmline provides hospitals and prescribing clinicians access to addiction care specialists. Specialists can help guide treatment decisions and aid in the adoption of evidence-based practices. ROOTS tracks warmline utilization and the nature of calls to gain further insights into the training needs of hospitals in the Eastern Plains.

This map showcases ROOTS technical assistance engagement numbers (including text, email and warmline) by county in Region 4. In Q3, ROOTS provided technical assistance to six of the 10 counties in Region 4, in addition to Kiowa County outside the region.



Program Feedback

During the third quarter of funding from Region 4, ROOTS took great steps toward building connections to care through provider networking and referrals. Providers and patients alike have expressed appreciation for ROOTS networking efforts, capacity building, and technical assistance.

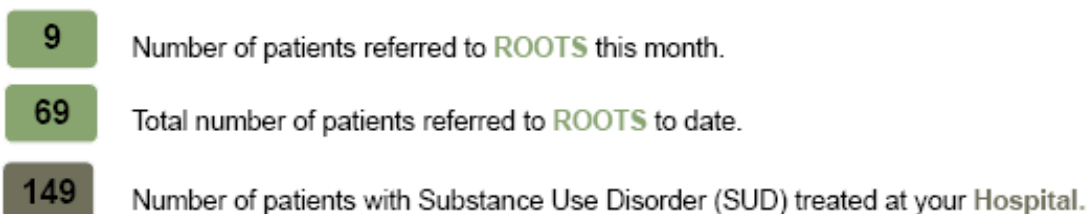
Success Stories

Following the Nursing Lunch and Learn, there was a **200% increase in calls from nurses to the ROOTS warmline for technical support**

There has been an increase in care coordination around addiction services by hospital staff, more warm handoffs, and connection to peers and virtual IOP

Hospital staff are feeling empowered to make connections with patients while they are in the hospital

Colorado ROOTS launched their Monthly ROOTS Reports this quarter which provide community partners with crucial information related to their caseloads and partnership with ROOTS. These reports, developed in partnership with EPHC, provide information on the facility's ROOTS referrals, patients seen with SUD at their hospital, outcome distributions for their ROOTS referrals, and other crucial SUD-related data for their county. (See example images below.)



How Patients Progressed: Outcome Distribution



Challenges

As ROOTS continues to grow its network and services provided, providers and the ROOTS staff have noted several challenges still present in the Region. Despite increased outreach, hospital staff training, and community outreach by Milestone Community Wellness, ROOTS has not seen an increase in referrals to care. Through this work, ROOTS has learned that targeting a specific role within the healthcare system has increased engagement significantly.

"[It is] appropriate for chronic pain to be treated by PCP with support of ROOTS clinicians. [ROOTS] plans to provide additional education around alternatives to opioid treatment for pain management and focus on supporting partner providers in this area of focus."

- ROOTS Staff Member

